



COMMUNITY DIAPER BANK FAQ

Who can receive assistance from the diaper bank?

CCO supports residents in the County of Ventura.

How can I request assistance?

If you are a first-time client, you must fill out the New Client Form on our website. If you have received assistance previously, you must fill out the Returning Client Form. Organization representatives may use the Organization Referral Form (or email us for bulk order requests).

First-time clients are required to submit identification to confirm eligibility.

How often can I receive assistance?

You may apply for a supplemental package of diapers and wipes, once per month, per child.

How many diapers will I receive?

The diaper bank provides a supplemental support package of diapers and wipes each month. Diaper quantities are determined by size and brand. The FAQ page on our website provides the quantity range to expect for each diaper size. All orders come with approximately 200 unscented wipes.

Can I request a specific brand?

CCO primarily has Sams's Club (Member's Mark) and Amazon (Mama Bear) brands on-hand. We do also special order Huggies and Pampers for babies with brand allergies when no other brands will work. For sizes 3, 4, and 5 diapers, we partner with Food Share of Ventura County, who provides the BEBIN brand diapers for these three sizes. We ask that you please be open to trying the brands we have in stock first, unless there is a true brand allergy. Special brand requests will take longer to fill and are not guaranteed. We provide support from size NB to pullups (of all sizes/weight).

How quickly will my order be filled?

On average weeks, we typically fill diaper orders three times a week – on Monday, Wednesday, and either Thursday or Friday. Based on when you place your order, we aim to fill it at the next "fill date." Please note that we are a volunteer-run organization, so sometimes these days change based on schedules. You will receive a confirmation email when your order is ready.

Please visit the DIAPER BANK page on our website, which provides more detailed information and will direct you to the forms needed to submit a request for assistance.